

VRS is wonderful to use. I want to see it become an important real-time communication service. The VRS is for me closer to functional equivalency than other telecommunications services. It is also the same for hearing people. Often when I call using other telecommunications (other than VRS), people hang up on me and refuse to take my calls because they take too long and are difficult to take. With VRS, I actually get people to call me back, and they are always willing to take my calls. Please adopt the appropriate rate and regulatory requirements to ensure the continued development of technology and multi-vendoring of VRS.